

Resources

For renters and low-income households



LADWP Financial Assistance Qualification Form

Start with this short online form to find out what assistance programs you qualify for !

Lifeline Program
for individuals 62 or older,
or who have a disability



EZ Save Program
helps income-qualified customers save on their LADWP bills



Cool LA

Offers up to \$225 back for purchasing a window or wall-mounted AC system if you are also signed up for one of the following programs:

- 1) EZ-SAVE,
- 2) Senior Citizen / Disability Lifeline Rate,
- 3) Physician Certified Allowance Discount, and
- 4) Life-Support Equipment Discount.

Otherwise, you may only receive up to \$75.



**** disclaimer:** this may not be a viable option for renters, depending on whether you are allowed to install window/wall mounted AC units in your apartment.

Level Pay

Enroll in this program to manage high summer costs more effectively. LADWP calculates your average utility costs over the past 12 months to provide you with a consistent flat rate throughout the year. Anyone can apply. Account can be in good standing or have a past due balance.



Life Support Equipment Discount
for households with individuals that require essential use of medical devices such as motorized wheelchairs, respirators (all types), dialysis machines, suction machines, apnea monitors, iron lungs, electronic nerve stimulators, and others.



SoCalGas Assistance program Click here to learn about all the programs available for bill forgiveness, discounts, or one-time grants.



Physician Certified Allowance Discount Discounts on electric bills are available to customers who provide verification by a state-licensed physician that a full-time member of the household is a paraplegic, hemiplegic, quadriplegic, multiple sclerosis patient, neuromuscular patient, or scleroderma patient being treated for a life-threatening illness.



CALIFORNIA ALTERNATE RATES FOR ENERGY (CARE) program – could help you save 20% on your monthly gas bill. Requirements: Subject to low-income thresholds, may qualify if you are enrolled in other public assistance programs (e.g. Food stamps, Medi-Cal/Medicaid)



Resources For Homeowners



City Plants

Offers free shade trees for your yard, private property, or the strip between the sidewalk and the street. Planting these trees will cool your home, improve air quality, and help you save on utility bills.



AC Optimization Program

This program helps customers maintain their heating and cooling systems by sending licensed contractors to provide basic maintenance and efficiency services. Rebates are available for replacing old systems with energy-efficient improvements.



Consumer Rebate Program

Offers rebates to residential customers to promote the efficient use of energy and water. Eligible items include cool roofs, Energy Star qualified residential windows, HVAC systems, pool pumps and motors, central heat pump HVAC systems, and more.



CA Weatherization Assistance Program

program to help low-income families reduce their heating and cooling costs by making their homes more energy-efficient. The program prioritizes households with elderly residents, individuals with disabilities, and families with children to ensure their health and safety.



California Friendly Landscaping in Los Angeles

LADWP provides guides on how to plant native/drought resistant plants in gardens and lawns, including irrigation methods and equipment that will allow you to conserve more water.



GoGreen Financing

promoted by LADWP, find a contractor to perform home upgrade financing option

Early Warning Systems to help prepare you for a heat wave



Notify LA
sign up for early warning system



X (Formerly known as Twitter):
Heat Beat Newsletter by National Integrated Heat Health Information System (NIHHIS)



Email list serve for Heat Beat



NOAA Radio Station

Community Cooling Activity

The purpose of this section is to review what cooling resources exist in your community. Currently, the map includes [Cooling Centers], [Recreational Centers], [Hydration Stations], [Pools], and [Green Spaces]. Our goal is to share why or why not this resource or place is a good option to find relief from the heat!

Guiding Questions:

Please consider the following questions when completing the exercise.

- 1 Are there any other places you go on a hot day that are not currently displayed on the map? Please consider public and private spaces, including informal cooling centers (e.g. shopping malls,
- 2 How can we improve the quality of existing resources in your neighborhood?

Resources to find cooling spaces



CoolSpots LA

Enter your zip code on this interactive map to find nearby cooling options, including, pools, water features, parks, and libraries in your area!



Ready LA

Use this interactive map to help you find a cooling center near you



LA County Library Locator

Use this interactive map to find a nearby library to escape the heat. Each point on the map provides the address, phone number, and hours of operation for each location.



The Refresh Spot

Homeless Health Care Los Angeles provides locations where the unhoused can access support and resources, such as showers, drinking water, and wound care kits.